1501 Blue Spruce Drive, Fort Collins, Colorado 80524, 970.498.7750, Larimer.org/seniors

APPLICATION ASSISTANCE

WHAT IS APPLICATION ASSISTANCE?

- > The Larimer County Office on Aging/Aging and Disability Resources for Colorado offers application assistance for individuals age 60 and over and individuals 18 and over living with a disability who need help completing and submitting a Long-Term Care Medicaid or Medicare Savings Programs application. The intent of this service is to assist individuals who are not already connected to a case management system and priority is given to individuals who are homebound. Please call if you would like to schedule an appointment for application assistance.
- ➤ In addition to hands-on assistance with the application, the Office on Aging has knowledgeable staff that can assist applicants, community members and professionals with questions about Long-Term Care Medicaid and Medicare Savings Programs benefits, eligibility criteria, the application process and the documentation to include when applying.

HOW CAN I GET INFORMATION ON THE STATUS OF AN APPLICATION?

- Assistance is provided throughout the approval process for applicants whose applications were completed and submitted by Office on Aging staff. We can answer questions about the status of your application and assist if there are requests for additional documentation.
- ➤ Office on Aging staff are not able to assist with the financial eligibility status or function eligibility status for applications submitted by other agencies or individuals:
 - For financial eligibility status, please call the main Department of Human Services phone number for assistance: (970) 498-6300
 - For functional eligibility status, please call Larimer County Options for Long Term Care for assistance: (970) 498-7780.

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HOW CAN I GET ANSWERS TO LEGAL QUESTIONS?

> Office on Aging staff cannot provide legal advice. If you have legal questions about eligibility for Long Term Care Medicaid or Medicare Savings Programs, we can direct you to appropriate legal assistance.

HOW CAN I FIND OUT IF I AM ELIGIBLE FOR LONG TERM CARE MEDICAID OR A MEDICARE SAVINGS PROGRAM?

- ➤ Understanding eligibility and benefits can be overwhelming. Office on Aging staff are available to help you understand the programs and services that may be beneficial for you and for which you may qualify. We can explain the eligibility criteria and program benefits for Long Term Care Medicaid and Medicare Savings Programs. We can assist you on the phone or schedule an appointment to meet with you in person.
- > The Office on Aging offers Options Counseling, a service that provides an in-depth personalized review of your care needs and goals. Staff can meet with you to help you identify your needs and goals in order to explore long term service and support options that may be beneficial for you.
- > Please call or send an email if you would like to explore your options for long term service and support, learn about available programs and services or to schedule an appointment for application assistance.

LARIMER COUNTY OFFICE ON AGING AGING AND DISABILITY RESOURCES FOR COLORADO (970) 498-7750

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